

VELUX Promotion Terms & Conditions

These VELUX Promotion Terms & Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of these VELUX Promotion Terms & Conditions and by participating all claimants will be deemed to have accepted and be bound by these VELUX Promotion Terms & Conditions. Please retain a copy for your information.

1. **The Promoter:** VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.
2. By taking part in this promotion and claiming a Reward (i.e. Argos collection code, Argos A-card, Marks and Spencer (M&S) e-gift card, Pizza Express e-code, Milano gift card, Ticketmaster e-code, Currys PC World e-voucher, Tesco Ecode card or John Lewis e-voucher) you agree to (1) these VELUX Promotion Terms & Conditions and (2), depending upon where you made the Qualifying Purchase (as defined below) and whether you have chosen an Argos Reward, M&S Reward, Pizza Express Reward, Milano Reward, Ticketmaster Reward, Tesco Reward or John Lewis Reward, the applicable Argos, M&S, Pizza Express, Milano, Ticketmaster, Currys PC World, Tesco or John Lewis Terms & Conditions as follows:
 - a. [Qualifying Purchase made in the United Kingdom \(UK\) and you have chosen an Argos Reward](#)
 - b. [Qualifying Purchase made in the UK and you have chosen a M&S Reward](#)
 - c. [Qualifying Purchase made in the UK and you have chosen a Pizza Express Reward](#)
 - d. [Qualifying Purchase made in the UK and you have chosen a Ticketmaster Reward](#)
 - e. [Qualifying Purchase made in the UK and you have chosen a Currys PC World Reward](#)
 - f. [Qualifying Purchase made in the UK and you have chosen a Tesco Reward](#)
 - g. [Qualifying Purchase made in the UK and you have chosen a John Lewis Reward](#)
 - h. [Qualifying Purchase made in ROI and you have chosen an Argos Reward](#)
 - i. [Qualifying Purchase made in ROI and you have chosen a M&S Reward](#)
 - j. [Qualifying Purchase made in ROI and you have chosen a Milano Reward](#)
 - k. [Qualifying Purchase made in ROI and you have chosen a Ticketmaster Reward](#)
 - l. [Qualifying Purchase made in ROI and you have chosen a Tesco Reward](#)

All of these Terms & Conditions are set out below.

You are only entitled to claim a Reward if you made a Qualifying Purchase, i.e.: (1) if at any date between 01.03.2021 and 30.04.2021 you purchased one or more VELUX white polyurethane roof window(s) (models GGU, GIU, GPU, VIU, GTU, GXU). (2) you are aged 18 years or over; and (3) you are either (a) the final (professional) installer of the VELUX products so purchased and you purchased them to install them and not for onward sale, or (b) the owner of a house or other residential property who has purchased the products for installation in a residential property that you own. If you have purchased, collected or installed the products in your capacity as an employee, you should have permission from your employer to claim Rewards in relation to the purchase.

Each VELUX white polyurethane roof window falling within a Qualifying Purchase will qualify you to claim a Reward dependant on the value of £35 for UK residents or €40 for residents of the Republic of Ireland. Only one Reward may be claimed for each such window purchased. No Reward will be provided

3. unless claimed in accordance with these VELUX Promotion Terms & Conditions (see below for how to claim).
4. Any claim or claims for Rewards corresponding to a purchase or to purchases in aggregate of more than 25 windows will be subject to further verification by the Promoter. However, the Promoter reserves the right to subject any claim for a Reward to further verification. As part of the verification process, address and identity details may be requested plus further evidence of the products having been installed in a construction project (in which case they must be provided within 14 days).
5. The Promoter reserves the right to reject any claim for Rewards and to refuse to award a Reward or withdraw allocation and/or refuse further participation in the promotion and disqualify a participant where there are reasonable grounds to believe there has been a breach of these VELUX Promotion Terms & Conditions or any instructions forming part of this promotion's requirements or if it suspects fraud or believes you are for any other reason not entitled to the Reward. The Promoter will be the final arbiter in any such decision and no correspondence will be entered into.
6. In order to participate in the promotion and claim a Reward, as well as making a Qualifying Purchase you will have to provide certain information. The information that you provide will or may include: your name, address, business name and contact details; details relating to the Qualifying Purchase, including where the purchase was made, the VELUX products purchased and the invoice number; and details of items that you purchased at the same time. However, no information about the price you paid for the VELUX products or any other items that you purchased at the same time, or information about discounts or payment terms, will be provided to the Promoter (such information will be removed before the other information is received by the Promoter).
7. Any personal data that you provide will be used solely in accordance with current data protection legislation and will not be disclosed to a third party, other than the

Promoter's agencies for the purpose of servicing/implementing the promotion and for research purposes. You agree that the Promoter may disclose the personal data and other information that you provide in connection with this promotion to its agencies for the purpose of servicing/implementing the promotion and for research purposes. Such research may include contacting you by telephone/text/email/post or otherwise to conduct surveys.

8. If you do not wish to receive any further communication from the Promoter or its agencies via SMS, please follow the instructions on the SMS by clicking on the 'Unsubscribe' link and confirming your wish to stop receiving communications of this nature. If you do not wish to receive any further communication from the Promoter or its agencies via email, please click 'Unsubscribe' at the footer of the email or send an email with the subject line UNSUBSCRIBE to myrewards@velux.co.uk
9. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion, the Promoter reserves the right to cancel or amend the promotion or these VELUX Promotion Terms & Conditions, at any stage, but will in such case endeavour to minimize any adverse effect on participants in the promotion.
10. The process to claim a Reward is as follows:
 - a. You must create an account online at www.velux.co.uk/rewards in the UK or www.velux.ie/rewards in ROI, and provide some basic information. Usage of personal data that you provide will be in accordance with point 7 above.
 - b. Register your Qualifying Purchases by uploading proof of purchase from the supplying merchant. This can be supplied in JPEG, PNG, PDF and other common file formats. Proof of purchase will only be accepted if uploaded through your account on or before 14.05.2021. To be valid, proof of purchase must include VELUX product code, quantity of products purchased, date of purchase and name and branch detail of supplying merchant.
 - c. Subject to verification by the Promoter, the relevant Reward balance will be added to your account. Verification of proof of purchase may take a few working days. The Promoter may ask for the image to be resubmitted if it is illegible or omits any of the details outlined above in point (b). Rewards from each specific purchase can be redeemed immediately upon verification by the Promoter, or can be retained and redeemed in combination with Rewards earned from other qualifying, verified purchases.
 - d. Select which partner organisation you wish to redeem a Reward from (chosen from the selection of M&S, Argos, Ticketmaster, Currys PC World, Pizza Express, Tesco or John Lewis in the UK and Argos, M&S, Ticketmaster, Milano, One4All or Tesco in ROI) and the denomination of Reward from the available options.

- e. The selected amount redeemed will be removed from your Rewards balance. The remainder of the Rewards balance can be redeemed from the same, or from another, Rewards partner. Available Reward denominations may vary depending on partner.

11. The Promoter accepts no responsibility for any proof of purchase lost or mislaid. The Promoter reserves the right to request the original proof of purchase at any time, in order to verify a claim for Rewards. (Proof of purchase will be returned).

12. Any participant claiming this offer on behalf of their company may have a tax liability, any tax liability is the claimant's own responsibility.

13. The Promoter reserves the right to withdraw the promotion at any time without prior notice.

Argos UK Terms & Conditions

For any queries relating to the promotional offer please contact promotion@velux.co.uk

Offer not available for online purchases. Collection Codes can be redeemed via mobile or printed email at Argos manned tills only and cannot be redeemed online or through the self-service points in Argos stores. The Promoter accepts no responsibility for receipts lost or mislaid. Receipts will need to be kept and uploaded as proof of purchase to obtain Collection Codes. The Collection Code can only be used once and no change or store credit will be given if the value of your purchase is less than the value of the Collection Codes you are spending. The expiry date for the validity of the Collection Code is displayed on the reward. All items are subject to availability. The Collection Code cannot be redeemed for cash or an Argos Gift Card. A maximum of 5 Collection Codes can be used in each Argos transaction. All participants agree to be bound by these terms and conditions. The Collection Code can be redeemed only at participating Argos stores. Collection Codes are issued by Argos. ARGOS Terms and Conditions apply. Argos means Argos Limited, Avebury, 489-499 Avebury Boulevard, Milton Keynes, MK92NW. Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.

Marks and Spencer (M&S) UK Terms & Conditions

For any queries relating to the promotional offer please contact promotion@velux.co.uk

E-gift cards can be redeemed via printed PDF of the e-gift card at M&S tills or can be redeemed online by entering a 16 digit number and a 5 digit PIN. The e-gift card must be printed and presented to till operator for redemption in-store. No limit to number of e-gift cards per in-store transaction. Maximum of 5 e-gift cards per online transaction. The e-gift card can be used for

multiple M&S transactions. If the entire balance on the e-gift card is not spent in one transaction, the remaining balance will be updated after each transaction and shown on the printed till receipt in store. This e-gift card will be valid for 24 months from the last transaction (transactions include balance enquiries). Any remaining balance will be cancelled on expiry of the validity period. All items are subject to availability. E-gift cards cannot be exchanged for cash or used to pay for M&S Money services, products or outstanding card balances, made to measure shirts, cosmetic appliances, personalised cards or M&S Energy. E-gift cards can be used as part payment with another means of payment. All participants agree to be bound by these terms and conditions. E-gift cards can be redeemed only at participating M&S stores. E-gift cards can only be redeemed at Marks & Spencer stores in the United Kingdom and Channel Islands (inc. Outlets but excl. BP stores) and online subject to terms and conditions. E-gift cards are issued by M&S. M&S Terms and Conditions apply. Marks and Spencer, Waterhouse House, 35 North Wharf Road, London, W2 1NW. Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.

Pizza Express UK Terms & Conditions

For any queries relating to the promotional offer please contact promotion@velux.co.uk

eGift vouchers may be redeemed for goods in any Pizza Express restaurants in the UK and Northern Ireland, where such store accepts payment in GBP sterling. To redeem their eGift vouchers customers must produce a valid voucher displayed on their mobile phone or printed email as provided by the Promoter at point of sale. Customers cannot redeem eGift vouchers online. Pizza Express reserve the right to reject illegible or incomplete eGift vouchers. A voucher can be used as full or part payment for Pizza Express goods. No change will be given on eGift vouchers. If a voucher is utilized for part payment, a separate voucher will be issued to customers to the value of any remaining balance which can be spent on future purchases. The remaining balance of a voucher and expiry date of a voucher can be checked at any time by calling Pizza Express Customer Services on 0845 1302715. eGift vouchers cannot be redeemed for cash or paper gift vouchers and are not for resale. eGift vouchers will expire 24 months from the date of their issue, and any remaining balance will be forfeit following expiry of any Voucher. For any questions related to the terms and conditions and the e Gift vouchers, customers can contact Pizza Express customer services on 0845 1302715 or email: enquiries@pizzaexpressgifts.com. Pizza Express Terms and Conditions apply. eGift vouchers are issued by Pizza Express, a company registered in England under number 01404552 with a registered office Pizza Express Limited, Hunton House, Highbridge Estate, Oxford Road, Uxbridge, Middlesex, UB8 1LX. Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND.

Ticketmaster UK Terms & Conditions

- For any queries relating to the promotional offer please contact promotion@velux.co.uk
- E-gift cards can be redeemed in part or in full through Ticketmaster by telephone on 0844 847 1640, or online at www.ticketmaster.co.uk by using the 16 digit number and 3 or 4 digit security number displayed in the text message / e-mail provided by the Promoter.
- E-gift cards may only be used for purchases in the United Kingdom of tickets to participating events taking place in the UK and other event-related products.
- E-gift cards are valid for 3 months. Customers will not be able to use their e-gift card once it has expired or claim a refund of any unused funds.
- E-gift card has no cash redemption value and cannot be exchanged for cash.
- A payment for Ticketmaster Products can be made partly using the e-gift card and partly by other accepted payment methods (for example, credit or debit cards).
- Customers can check the amount of unused funds they have left on their e-gift card online [here](#) or by calling 0844 847 1640
- Full Ticketmaster Terms and Conditions apply; www.ticketmaster.co.uk/gcterms.
- E-gift cards are issued by Ticketmaster UK Limited, a company registered in England and Wales (company number 02662632) whose registered office is 2nd Floor, Regent Arcade House, 19-25 Argyll Street, London W1F 7TS, with VAT registration number GB766098489.
- Promoter: VELUX Company Ltd, Woodside Way, Glenrothes, Fife, KY7 4ND

John Lewis UK Terms & Conditions

1. John Lewis e-vouchers can only be exchanged for goods online at johnlewis.com. They cannot be used in John Lewis shops or by phone.
2. E-vouchers may not be used for magazine subscriptions, photo printing or software downloads on johnlewis.com
3. E-vouchers may not be exchanged for cash.
4. If the goods purchased online total less than the value of the gift voucher, any balance will be left as a credit for you with johnlewis.com, and will be redeemed against subsequent orders.
5. E-vouchers may not be used to discharge indebtedness on any account or credit card issued by John Lewis PLC, Waitrose Ltd, or John Lewis Financial Services Ltd, nor may they be used for the purchase either directly or indirectly of any financial product or service, including John Lewis gift vouchers.

6. When redeeming e-vouchers online for products available via johnlewis.com, you will be required to give the serial number of the voucher, and the online security code available on your e-voucher.
7. If you have to return goods you have purchased online using e-vouchers, then in most instances we will credit your online shopping account against further purchases. You may also return goods to any John Lewis shop. This does not affect your statutory rights.

Redemption Instructions

1. Shop as usual on www.johnlewis.com and then proceed to checkout.
2. At the checkout you'll be asked to enter the following codes:
 - o 10 digit serial number
 - o 7 character online security code
3. After entering the above, your order will be automatically updated with credit to the value of the eGift voucher.
4. If there's any balance to pay, you can use a debit or credit card or your John Lewis account card in the usual way.
5. If you don't spend the full value of the eGift voucher, the remaining credit will be stored in your johnlewis.com online account and can be used towards your next purchase.

If you find that your electronic gift voucher is not accepted at checkout, check the serial number and online security code you've entered and try again. If you continue to experience any further difficulties, email our Customer Service team, or call us on 08456 049049 between 7am and midnight, 7 days a week.

Please note: electronic gift vouchers can only be used online once, and they cannot be used in our shops or by phone.

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Tesco UK Terms & Conditions

By Print

- You can spend your Tesco Ecode card at any UK Tesco store or Tesco direct desk

- Simply print it out the PDF and present at the till - you do not need your PIN. Mobile phone scans cannot be accepted
- For convenience, your Tesco Ecode can be cut out and stored in your wallet

You can buy products at any UK Tesco store or Tesco direct desk with your Tesco Ecode. When spending instore please bring a paper copy of the Ecode as mobile phone scans cannot be accepted at this time. Also redeemable at www.tesco.com/direct where the gift card payment option is available at the online checkout (excludes online grocery purchases). Available balance is shown on your till receipt or by calling 03450 757 757. A credit/debit card is required for online processing and identification purposes. You must be aged 18 or over to use online. Ecodes cannot be redeemed for cash/credit. The card and balance will expire 5 years from purchase or last use. Tesco Ecodes are valuable and should be treated like cash. If lost they cannot be replaced. Damaged, altered or cancelled Ecodes will not be accepted.

Online

- You can spend your Tesco Ecode online at Tesco Direct where the gift card payment option is available at the online checkout
- Select the gift card payment option and enter your 19 digit card number at the online checkout