nest

Nest Cam Outdoor
Installation Guide

First, a word about privacy.

We're committed to being open and honest about how we use data. We will always ask for permission before sharing personally identifiable information, like your email address, and we work hard to keep your data safe. Go to nest.com/eu/privacy to learn more about our Privacy Policy.

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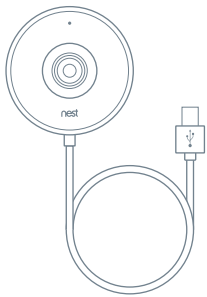
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Want to see how it's done?

Go to nest.com/eu/installnestcam for installation videos and additional tips.

In the box.



Camera



Mounting magnet

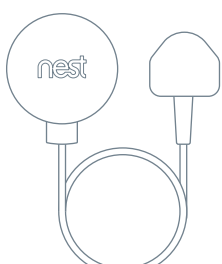
12 wall screws



Camera wall plate



12 wall anchors



Power adaptor



Adaptor wall plate



5 clips for USB cable



4 clips for power adaptor cable

⚠ **CAUTION:** The mounting magnet is very strong. Mind your fingers and keep it in the box until you're ready to use it.

What you'll need.

- Wi-Fi and a working broadband Internet connection with at least 2 Mbps upload speed.
- A compatible phone or tablet with Bluetooth 4.0
- A Nest account
- A power socket
- A Phillips screwdriver or power drill with Phillips driver bit

Other items you may need

- Drill bit (2.5 mm for pilot holes. Or 5.5 mm if you're using wall anchors.)
- Ladder

No outdoor power socket?

You can plug Nest Cam Outdoor into an indoor socket. This requires a few extra steps, which may include drilling through your home's exterior wall. Bear in mind that you'll need to be aware of the location of any in-wall pipes and wiring, and you should check the building and installation codes where you live.



Don't want to do it yourself?

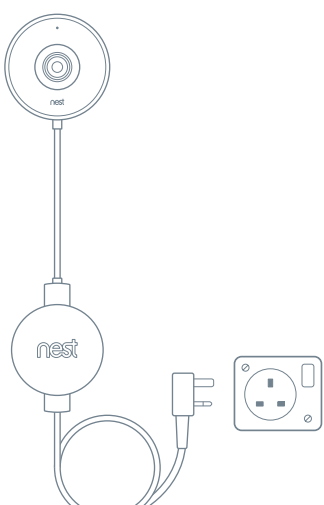
Nest Cam Outdoor is designed for easy DIY installation, or you can hire a Nest Pro. They'll take care of the installation and make sure that everything's up and running. Find a local Nest Pro at nest.com/eu/install

Do this first.

1. Turn on Nest Cam indoors

Start by turning on your camera inside the house to get everything set up before you take it outside.

Connect your Nest Cam's cable to the power adaptor. Push and twist the USB connector into place. Then plug the adaptor into a power socket. Your Nest Cam will turn on and you'll see a blue light.



2. Add it to your Nest account

Download the Nest app from the App Store or Google Play. Open the app and tap "Sign up" to create an account. Then tap "Add", choose Nest Cam and follow the instructions.

If you already have a Nest Account: Tap the settings icon in the top right-hand corner of the app home screen. Then tap "Add product", choose Nest Cam and follow the instructions.

If you need help, go to nest.com/eu/pair



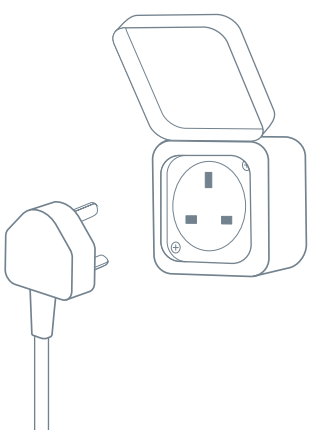
3. Take your camera outside

Once you've added Nest Cam to your account, unplug it and take it outdoors to the spot that you've chosen.

Plug it into the socket that you want to use and wait for the green light to come on. Nest Cam will reconnect to your Wi-Fi network automatically. This may take a minute or two.

Keep Nest Cam plugged in for the rest of the installation process.

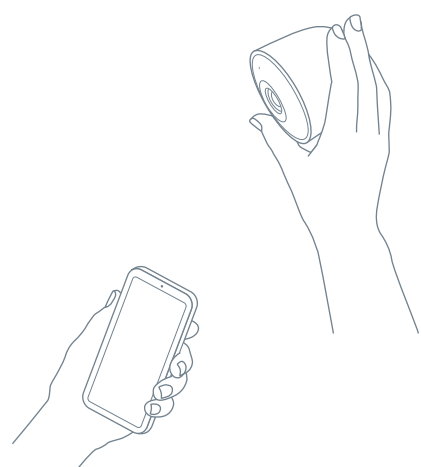
→ See location tips on the next page.



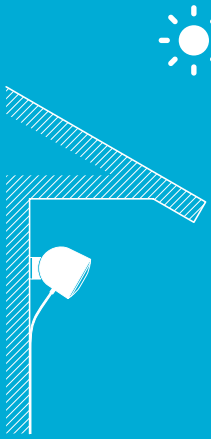
4. Make sure that it's streaming

Before you mount the camera, make sure that it can get Wi-Fi in the spot that you've chosen.

Hold your Nest Cam where you'd like to mount it and check to make sure that it's streaming video to the Nest app. If you can't see any video, the Wi-Fi may not be strong enough there – you'll need to find a different spot or move your Wi-Fi router.



Choose the best place.



Avoid direct sunlight.

Nest Cam Outdoor is designed to operate between -20° to 40 °C. If it gets hotter or colder, image quality may be affected.



Keep it in range of your router.

Make sure that you choose a place within range of your network. Thick or insulated walls can greatly reduce the strength of your Wi-Fi signal, even if your router is close by, so you should try streaming video before you mount your camera.

Learn more at **nest.com/eu/wifihelp**



Consider the surroundings.

Is a pole, plant or porch light blocking the view? It might throw off exposure or interfere with Night Vision. If you start noticing glare, adjust the camera so that the horizon is out of frame.



Place it up high.

But not too high. We find that 2 to 3 metres above the ground, tilted downwards, is best – close enough to see someone's face and talk to them through the camera. Check the video in the Nest app to make sure that Nest Cam can see what you want to see.

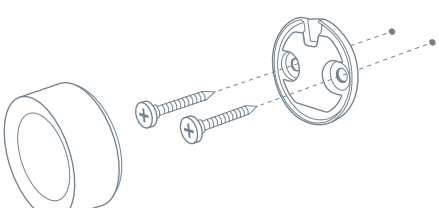
Mount your camera.

5. Place the mounting magnet

Screw the wall plate onto your wall. It's a good idea to drill pilot holes first. If the wall is made of a material like brick or stone, you may need to use the wall anchors included to hold the screws.

Next, put the magnet onto the wall plate.

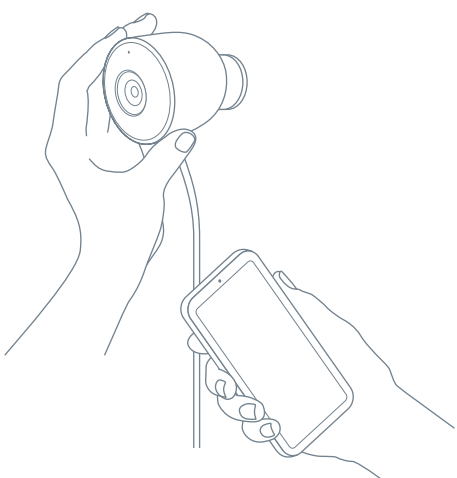
Have a magnetic surface nearby? The mounting magnet may be all you need. Just put it where you'd like the camera to be and move on to the next step.



Tip: If the camera wall plate sticks to the mounting magnet, you can use a screwdriver to help pry them apart.

6. Attach the camera

Put Nest Cam onto the mounting magnet and aim it wherever you like. Use the video stream in the Nest app to fine-tune your camera's position.

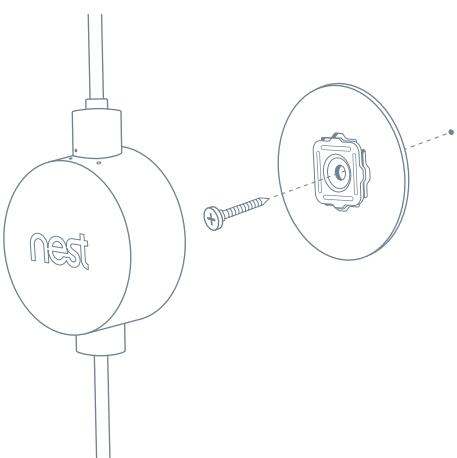


7. Mount the power adapter

Before you mount the power adaptor to the wall, take a moment to plan the route of the cable from your socket to the camera. Make sure that you leave some slack at both ends.

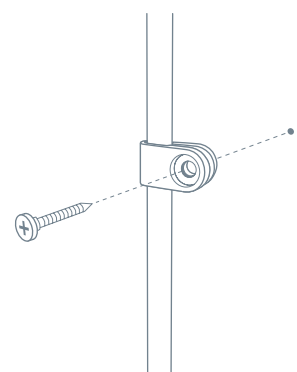
We recommend installing the weatherproof adaptor at least 45 centimetres above the ground in case of flooding or deep snow.

Mount the adaptor wall plate with the flat side flush to the wall. When that's done, snap the power adaptor into place.



8. Secure the cable

Fasten the cable to the wall using as many cable clips as you need. We recommend using the flat clips for the USB cable and the rounded clips for the adaptor cable. It's a good idea to route the cable along a ledge or somewhere else that conceals it from view – you can then paint it to match the house. Don't pull the cable too tight in case you want to adjust the camera angle later on.



Tip: Some outdoor sockets have covers that you can lock into place. Use a cable tie or padlock to keep the cover shut.



Want to use Talk & Listen?

Nest Cam Outdoor's microphone is turned off by default. To enable Talk & listen and sound alerts, you need to turn on your mic under the camera settings in the Nest app.

Nest Labs, Inc. Limited Warranty Nest Cam Outdoor



For online or phone support, visit nest.com/eu/support



Recycling and disposal: visit nest.com/eu/recycle

Dispose in accordance with applicable legislation.

The WEEE symbol means that your Nest Cam must be disposed of separately from general household waste. When Nest Cam reaches its end of life, take it to a designated waste collection point in your area for safe disposal or recycling. By doing this, you'll conserve natural resources, protect human health and help the environment.

CE

EU Declaration of Conformity

Hereby, Nest Labs (Europe) Limited declares that this device is in compliance with the essential requirements and other relevant provisions of R&TTE Directive (1999/5/EC), EMC Directive (2014/30/EU), Low Voltage Directive (2014/35/EU). A copy of the EU Declaration of Conformity is available at: nest.com/eu/legal/eu-declarations

Nest Cam Outdoor is supported by BLE (<10dBm EIRP), 802.15.4 (<12dBm EIRP) and 802.11b/g/n (<15dBm EIRP) and may be operated in GB, FR, IE, BE and NL.

A minimum separation distance of 20 cm must be maintained between the user's body and the device, including the antenna during body-worn operation, to comply with the RF exposure requirements in Europe.

App Store is a service mark of Apple Inc., registered in the U.S. and other countries. Google Play is a trademark of Google Inc., registered in the U.S. and other countries.

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1. WHAT THIS LIMITED WARRANTY COVERS: PERIOD OF COVERAGE

Nest Labs (Europe) Ltd. ("Nest Labs") warrants to the owner of the enclosed product that the product contained in this box ("Product") will be free from defects in materials and workmanship for a period of two (2) years from the date of delivery following the original retail purchase (the "Warranty Period"). If the Product fails to conform to this Limited Warranty during the Warranty Period, Nest Labs will, at its sole discretion, either (a) repair or replace any defective Product or component; or (b) accept the return of the Product and refund the money actually paid by the original purchaser for the Product. Repair or replacement may be made with a new or refurbished product or components, at Nest Labs' sole discretion, to the extent that this is permitted by local laws in your jurisdiction. If the Product or a component incorporated within it is no longer available, Nest Labs may, at Nest Labs' sole discretion, replace the Product with a similar product of similar function. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety (90) days from the date of delivery of the repaired Product or Replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

2. TOTAL SATISFACTION RETURNS POLICY

If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it, at your cost, in its original condition, within thirty (30) days of the original purchase and receive a full refund.

3. WARRANTY CONDITIONS: HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY

Before making a claim under this Limited Warranty, the owner of the Product must (a) notify Nest Labs of the intention to claim by visiting nest.com/eu/support during the Warranty Period and providing a description of the alleged failure, and (b) comply with Nest Labs' returns delivery instructions. Nest Labs will have no warranty obligations with respect to a returned Product if it determines, at its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below). Nest Labs will bear all costs of return delivery to the owner and will reimburse standard delivery costs incurred by the owner, except with respect to any Ineligible Product, for which the owner will bear all delivery costs.

4. WHAT THIS LIMITED WARRANTY DOES NOT COVER

This Limited Warranty does not cover the following (collectively "Ineligible Products"): Products marked as "Sample" or "Not for sale", or sold "AS IS"; or Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing or use not in accordance with the User's Guide, placement guidelines or other instructions provided by Nest Labs; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations or interruptions in the electricity supply or the telecommunications network; or (e) Acts of God, including, but not limited to, lightning, flood, tornado, earthquake or hurricane. This Limited Warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product or software (even if such consumable parts or software are packaged or sold with the product). Nest Labs recommends using only authorised service providers for maintenance or repair. Unauthorised use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty.

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IN ADDITION TO THE WARRANTY DISCLAIMERS ABOVE, IN NO EVENT WILL NEST LABS BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST DATA OR LOST PROFITS, ARISING FROM, OR RELATING TO, THIS LIMITED WARRANTY OR THE PRODUCT, AND NEST LABS' TOTAL CUMULATIVE LIABILITY ARISING FROM, OR RELATED TO, THIS LIMITED WARRANTY OR THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

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8. VARIATIONS THAT MIGHT APPLY TO THIS LIMITED WARRANTY

Some jurisdictions do not allow limitations on how long an implied warranty lasts or specific exclusions, so some of the limitations set out above may not apply to you. If any court or

relevant authority decides that any of these limitations is unenforceable, it should be deemed modified to the minimum extent necessary to make it enforceable. If this modification is not possible, the relevant provision should be deemed deleted. Any modification or deletion will not affect the validity of the rest of this Limited Warranty.

9. CONTACT INFORMATION

Please direct any questions about this Limited Warranty to Nest Labs (Europe) Ltd. at the address located at: nest.com/eu/contact

064-00083-GB

Safety

PLACEMENT GUIDELINES

To avoid risk of overheating and burns:

Only use in temperatures between -20° to 40 °C.

Keep out of direct sunlight.

Do not block air flow to Nest Cam.

To avoid risk of fire and shock:

Only use the USB cable and power adaptor provided.

Install in accordance with local building and installation regulations. For example, if the power socket that you want to use is exposed to direct rain, the electrical standards may require that the socket have a while-in-use cover.

We recommend only using a power socket equipped with a residual current device (look for “Test” and “Reset” buttons on your socket).

To avoid risk of other serious injury:

Keep the camera and all of its components out of the reach of children and pets.

If your Nest Cam is installed more than 2 m above the ground, make sure that you’ve got a cable clip close to the camera head (15 cm from the base).

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