

3rd January 2025

Dear Valued Customer

Warranty Policy for products sold by Bridgestone South Africa (BSAF)

Any “Bridgestone”, “Firestone” and /or other brand tyres and flaps for trucks, buses, light trucks, passenger cars, industrial and agricultural vehicles which tyres are sold to you by Bridgestone South Africa directly or indirectly through the authorized sales channels, Bridgestone South Africa warrants within five (5) years from the date of manufacture of each as follows:

1. An adjustment for tyre, tube and/or flap damage, cause of which is proved to be attributed to manufacturing fault.
2. In assessing the damage, the final decision after the investigation shall be made by Bridgestone’s representatives or persons who are authorized by Bridgestone South Africa.
3. The amount to be compensated will be calculated from the degree of wearing. In other words, the so called “**Remaining Tread Depth (R.T.D)**” measurement system will be applied. The cost of mounting, balancing and other service charges are payable by the customers.
4. An adjustment involving any one of the following categories will not be compensated.
 - 1) Damage of tyres, tubes and flaps caused by improper use, mounting or storage.
 - 2) Tyres used beyond the original tread life (tyres wherein the tread wear indicator is exposed).
 - 3) Tyres that have been repaired, re-treaded or reclaimed and tube and/or flaps that have been repaired.
 - 4) Damage from misalignment, wheel imbalance, defective brakes or absorbers, improper inflation, events, collision, running flat or wilful damage and/or abuse.
 - 5) Damage caused from road hazards.
 - 6) Any other damaged cause by the buyer or users acts or omissions not in conformity with the manufacturer’s specifications.
 - 7) Rapid Tread Wear.
 - 8) Tyres sold outside of BSAF Territory (SADC countries - Angola, Botswana, Eswatini, Lesotho, Madagascar, Mozambique, Namibia, Zambia, Reunion, Malawi and Zimbabwe) without proper authorisation from BSAF Sales.
 - 9) Tyres sold into countries without proper Market Severity and Global Design Guidelines agreement from BSAF Market Technical Team.
5. Ride Disturbance – due to harsh ride or vibration, only up to first 20% of tread wear usage.
6. Bridgestone South Africa may change or abandon this warranty from time to time by giving Three (3) months prior written notice.

Agricultural Radial tyres made in USA.

Firestone has extended its 5-year manufacturer's warranty to 9 years on 19 agricultural radial tyres manufactured in the USA, the warranty applies provided that those tyres are purchased in South Africa, neighbouring countries (Namibia, Lesotho, Swaziland, Botswana and Zambia) or are OE fitted.

Firestone

AGRICULTURAL 9 YEAR WARRANTY TYRE LIST

Brand	Source	Product	Pattern	Size	Code	Bias/Radial
FS	USA	REAR TRACTOR	RADIAL FWD	18.4R26	886005	Radial
FS	USA	REAR TRACTOR	RADIAL FWD	420/85R26	886002	Radial
FS	USA	REAR TRACTOR	RADIAL AT DT	750/65R26	885060	Radial
FS	USA	REAR TRACTOR	RADIAL FWD	380/85R28	886180	Radial
FS	USA	REAR TRACTOR	RADIAL FWD	420/85R28	887110	Radial
FS	USA	REAR TRACTOR	RADIAL AT DT	420/90R30	886300	Radial
FS	USA	REAR TRACTOR	RADIAL FWD	420/90R30	886280	Radial
FS	USA	REAR TRACTOR	RADIAL AT DT	480/70R30	886225	Radial
FS	USA	REAR TRACTOR	RADIAL AT DT	650/75R32	887065	Radial
FS	USA	REAR TRACTOR	RADIAL 9000	320/85R34	887210	Radial
FS	USA	REAR TRACTOR	RADIAL AT DT	420/85R34	887760	Radial
FS	USA	REAR TRACTOR	RADIAL AT DT	710/70R38	887050	Radial
FS	USA	REAR TRACTOR	RADIAL DEEP TREAD 23°	800/70R38	887170	Radial
FS	USA	REAR TRACTOR	RADIAL 9000	320/90R42	887510	Radial
FS	USA	REAR TRACTOR	RADIAL AT DT	620/70R42	887060	Radial
FS	USA	REAR TRACTOR	RADIAL AT DT	710/70R42	885050	Radial
FS	USA	REAR TRACTOR	RADIAL 9000	320/90R46	887150	Radial
FS	USA	REAR TRACTOR	RADIAL 9000	380/90R46	885150	Radial
FS	USA	REAR TRACTOR	RADIAL 9000	320/90R50	887220	Radial
FS	USA	REAR TRACTOR	RADIAL 9100	380/105R50	887770	Radial

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Bridgestone South Africa