

Bridgestone Truck and Bus/Commercial Tyre Warranty Policy

This warranty policy is only applicable to truck and bus tyres, tubes and flaps manufactured and/or legally imported by Bridgestone India Pvt Ltd.

2) This warranty is valid for original purchaser of the tyres/tubes/flaps and cannot be transferred to any other party.

3) This warranty is only applicable in India.

4) Tyres/Tubes/Flaps must be installed and used according to the vehicle manufacturer's (OEM) and Bridgestone India's recommendations.

5) Tyres/Tubes/Flaps shall be covered under warranty for manufacturing defect only.

6) Tyres/Tubes/Flaps will be covered for manufacturing defect for a period mentioned below:

Product	Warranty Period
(a) Tyre	3 years from the date of manufacturing.
(b) Tube/Flap	12 months from the date of manufacturing

At the end of the relevant periods stated above, all warranties, express or implied are terminated.

7) In assessing the damage, the final decision after investigation shall be made by authorized representative of Bridgestone India.

8) Liability of the manufacturer for tyres having manufacturing defect is limited to the cost of the replacement of the product on pro-rata basis based on the tread wear.

9) The amount to be compensated will be calculated from the degree of wear. In other words, the so called "remaining tread depth" measuring will be applied.

10) All claims shall be lodged with the authorized dealer whom the tyres/tubes/flaps are purchased and in case of OE fitment with OE manufacturer from whom vehicle is purchased.

11) Bridgestone India does not warrant any work performed by a dealer, including, but not limited to, such dealer's selection, fitment, mounting and balancing, inspection or repair of any tire and loss or damage to tyres/tubes/flaps which are in the custody or control of dealer for inspection.

12) All rejected claim tyres/tubes/flaps if not collected within twenty one days of intimation of rejection to customer will be disposed off. Bridgestone India or authorized dealer will not be liable for any loss after disposal.

13) All applicable taxes on the new tyre, services charges incurred and cost of mounting and balancing shall be borne by the customer.

14) All obligations or liabilities for incidental or consequential damage are hereby excluded, including loss of use of vehicle, loss of time, inconvenience or commercial loss.

- 15) Bridgestone India do not offer warranty on claim for any one of the following categories:
- a) Damage to tyre/tube/flap caused by improper use and storage.
 - b) Tyres of which tread wear indicators are exposed.
 - c) Tubes and flaps used for more than one life span.
 - d) Tyre/tube/flap which have been repaired or retreaded.
 - e) Improper application of tyre/tube/flap size and/or specification.
 - f) Tyre/Tube/flap damage due to vehicle mechanical irregularities, vehicle defect or vehicle accident.
 - g) Tyre that have been installed on any vehicle other than the vehicle on which it was originally installed.
 - h) Damage from misalignment, wheel imbalance, defective breaks or shock absorbers, improper inflation pressure, overloading, improper mounting or dismounting, oil or chemical action, fire, tyre alteration, tampering (e.g., tampered serial number, size of tyre, ply rating, etc.), running fault, racing, willful damage or abuse.
 - i) Damage from road hazards e.g., cut, impact damages, puncture, tread wear, snag, bruise, stone drill or bulge.
 - j) Tyre/Tube/flap purchased from unauthorized seller.
 - k) Illegally imported Tyre/Tube/flap.

16) Bridgestone India will not be liable for any statement, commitment, promises or agreement made by its dealers, employees or representatives or OEMs binding upon Bridgestone India except as stated herein.

17) Bridgestone India reserves the right to cancel/ or change part and/or the entire policy without notice in advance.

18) * T&C apply “Bridgestone India shall comply with its privacy policy in respect of any information provided by its customers” URL - <https://s7g10.scene7.com/is/content/bridgestoneeu/Privacy%20Policy.pdf>

19) Bridgestone India reserves the right to cancel and/or change part and/or the entire warranty policy without notice in advance.

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