

Dangbei Warranty Card

Warranty Card

Warranty Information Form

Mr/Mrs/Miss: _____

Telephone Number: _____

Address: _____

E-mail Address: _____

Purchase Date (DD/MM/YY): _____

Dealer's Name: _____

Dealer's Telephone Number: _____

Dealer's Address: _____

Serial Number *:

IMPORTANT! Please store this card in a secured location for future reference. Dangbei reserves the right to request this document before accepting repair requests. This does not affect or limit your mandatory statutory rights.

This Dangbei manufacturer warranty (hereafter referred to as the "Warranty") is granted by Dangbei (hereafter referred to as "Dangbei") to the purchaser (hereafter referred to as "You") of the Dangbei projector (hereafter referred to as the "Product").

Dangbei build with the following Limited Warranty and the Warranty policy.

Warranty Period

Dangbei warrants the Dangbei-branded hardware product, contained in the original packaging, against material and quality defects when used normally for a period of TWO (2) YEAR (or other period required by local law) from the original date of the end-user original purchase.

If you have any questions about claiming your warranty, please contact us at support@dangbei.com.

Required Information for Verification

Please provide the following details when contacting us:

- Serial Number: 15-18 digits (located on the bottom of the device, below the barcode).
- Proof of Purchase: Valid invoice or receipt showing the purchase date and platform.
- Issue Description: A Detailed description of the issue.

Dangbei has the right to reject returns that do not meet the requirements listed above.

For purchases not made directly on the official Dangbei website, please contact relevant retailers or platforms for refunds or exchanges.

Limitations and Exclusions

This warranty does not cover:

Defects or damage resulting from improper use or maintenance, commercial use, normal wear and tear, accidents or external causes.

Unauthorized repair, modification or customization of the product.

Cosmetic damage to outer surface/finishing and external parts of the product, including but not limited to cracks, dents or scratches on the exterior casing, lens, buttons, and other attachments.

Deterioration of the product due to normal wear and tear, including but not limited to rust or stains.

Damage caused by reliability or compatibility issues when using unauthorized third-party parts.

Damage caused by accidents, misuse, or unauthorized modifications

Damage due to exposure to liquids, extreme temperatures, or power surges

Use with non-certified accessories or software

Product failures caused by any software programs, whether provided with the product or installed subsequently.

Products or parts with altered or removed identification labels.

Product damage due to fire, floods, lightning, or other forms of Force Majeure.

Lost or stolen products.

Any other circumstance in which repair would be contradictory or not in compliance with good business practice.

This warranty is provided by:

Dangbei

Betench Limited

UNIT 516, 5TH FLOOR, KAM TEEM INDUSTRIAL BUILDING, 135 CONNAUGHT ROAD WEST, SAI WAN HO, HONG KONG, Hong Kong SAR China